



Vista Ridge Winter Operation Covid-19 Information Page

What to Expect

General Information

- Mask or face coverings are required
- Stay home if you are feeling unwell
- Maintain physical distancing of at least 2m where possible
- Wash hands frequently
- Please follow any and all signage posted around the facility
- Consider getting ready in your vehicle and leaving your belongings there

Guest Services

- We strongly recommend passholders come and get their photos taken and pass printed before opening day (projected late November) to avoid line-ups in the day lodge once we open
- Lift tickets can be purchased in person at the Guest Services window. We ask that you familiarize yourself with our ticket pricing online before arriving to make the transaction as quick as possible
- Protective barriers are in place
- Cashless transactions are preferred

Face Coverings

- Face coverings will be required while visiting Vista Ridge. This applies to inside and outside areas
- All Vista Ridge employees will be wearing a face covering
- While inside the lodge, face coverings can be removed for eating and drinking while seated

Indoor Spaces

- The lodge will have reduced capacity to allow for more space in between groups.
- We ask that you minimize your time inside the lodge to allow others to warm up and get what they need
- Washrooms will have reduced capacity

Enhanced cleaning & Sanitizing

- We will be increasing the frequency of cleaning and sanitizing of high touch surfaces during operation and after hours
- Hand sanitizing stations will be placed throughout the facility

Outdoor Capacity & Lift Lines

- At this time, we don't expect that the outdoor capacity will change for skiing and snowboarding
- We ask that physical distancing be practiced in lift lines. Cohorts can share a chairlift, "If you arrive together, ride together." We will not ask you to share a chair with other guests
- Physical distancing naturally occurs on conveyor lifts as there is a 10ft spacing rule during normal operation

Snow School

- As we maintain low student to instructor ratios, group lessons will function similar to previous years
- If you are not feeling well, please do not arrive to your lesson
- If you are interested in a cohort lesson, please inquire with Guest Services
- When checking in for camp programs, we ask that kids come dressed and prepared for outside. We will have reduced capacity in the Spruce Valley Room so we ask that one parent check-in child
- Face coverings are required for all lessons