



## **VISTA RIDGE AERIAL PARK - COVID-19 Information Page**

### **Help Prevent the Spread**

You should not visit or facility if:

- You are experiencing symptoms, including cough, fever, shortness of breath, runny nose or sore throat that are not related to a pre-existing illness or health condition, or are otherwise required to isolate or quarantine.
- You have been in contact with someone with Covid-19 symptoms
- You have travelled outside of Canada in the past 14 days.

### **Physical Distancing**

One person from each booking to check-in at a time, reducing the number of people at the ticket window. Each spot in our harnessing area and demonstration area will be spaced out 2 meters apart, and each element and platform will be limited to 1 participant.

Additionally, the overall capacity of the participants has been reduced to allow more space between participants as they climb. Maximum 5 people per group.

While we acknowledge that non-participating parents/guardians of children may need to be present, we kindly ask that non-participants and spectators refrain from entering the facility and grounds.

We also urge participants to not enter the facility any earlier than 15-minutes before their booking and to exit the facility directly following their adventure.

### **Hand Hygiene**

We have sanitizing stations throughout our facility. You will be required to sanitize your hands upon entering our facility, before harnessing and before entering the aerial park. Gloves are permitted if you are more comfortable, but will need to be sanitized before you begin your climb.

## **Masks**

Masks are not required to be worn at this time. Guides will be required to wear masks if they need to come within 2 meters of a participant.

## **Booking & Check-In**

All participants are required to book in advance via telephone. Walk-in participants will not be accepted at this time. This is so that we can manage and regulate the number of participants at our facility and on the aerial park.

To reduce the number of guests inside, one person per booking will go inside to check-in and receive wristbands for their group. All waivers must be completed online for each participant in advance.

## **Equipment**

Every harness, c-hook and zip pulley will be washed, disinfected and dried between uses or will have a 72-hour quarantine period in between uses.

## **Staff Training**

Our staff have been trained to minimize contact during the orientation demonstration, assist and lower guests if needed. Policies and procedures have been put in place to help prevent the spread of Covid-19.

**Vista Ridge reserves the right to deny access to any guest they believe is not complying with the conditions listed, or who exhibits any visible Covid-19 symptoms.**